

STRATEGIC PLAN 2019-2022



MISSION: To provide innovative, accessible, safe, and quality patient-centered primary health care services in both official languages.

VISION: To be a recognized leader in the delivery, promotion, and integration of health care services.

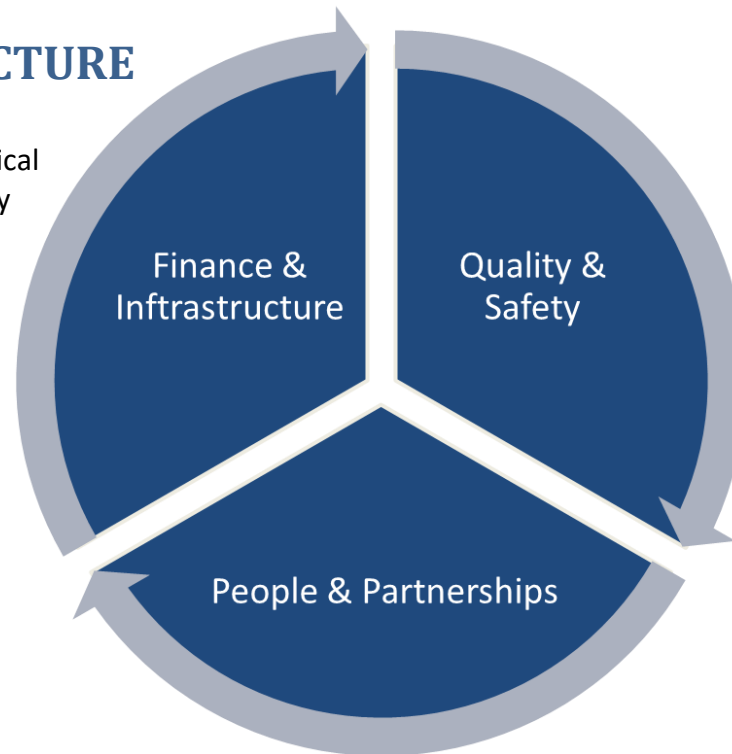
VALUES: Integrity, Respect, Quality & Safety, Compassion and Working Together

FINANCE & INFRASTRUCTURE

We are committed to a strong financial performance. We will enhance the physical environment to optimize service delivery with :

Modern Capital Infrastructure

Healthy Financial Position



QUALITY & SAFETY

We are committed to excellence in the delivery of care to meet our patient's needs and exceed their expectations through:

Safe mobility

Medication Safety

Infection Control

Clinical Excellence

PEOPLE & PARTNERSHIPS

We are committed to developing and supporting our team. We will foster strong community partnerships to give all individuals an opportunity to access better health outcomes through:

Performance Excellence

Positive Work-Life Culture

Partnerships to Advance Quality and Services